CALIFORNIA EMERGENCY MANAGEMENT AGENCY (Cal EMA) DOMESTIC VIOLENCE ASSISTANCE PROGRAM PERFORMANCE ASSESSMENT / SITE VISIT REPORT

DATE OF SITE VISIT: 3.18.10

1.	GRANT AWARD NUMBER	R(s):_	DV0920117	7 & DR0901117	<u>'7</u>				
2.	2. GRANT PERIOD: 7.1.09 – 6.30.10								
3.	. RECIPIENT/IMPLEMENTING AGENCY: Napa Emergency Women's Services (NEWS)								
4.	. PROJECT DIRECTOR: Tracy Lamb								
	PERSONS INTERVIEWED I	OURI	NG SITE V	VISIT:					
	<u>NAME</u>		<u>TI</u>	<u>rle</u>		AGENCY			
T	Tracy Lamb	Exe	cutive Direc	ctor	NEWS				
N	licole Solario	Administrative Assistant/Finance			NEWS				
S	Shay Hunter		lter Coordii	nator	NEWS				
		_							
	Signature of Program Specialist		Date	Signature of S	Section Chief	Date			
	Signature of Project Representation	 tive	Date						

ADMINISTRATIVE REVIEW	YES	NO	<u>N/A</u>
1. OPERATIONAL DOCUMENTS			
 Review hard copy/verify the ability to access on line: The Cal EMA Recipient Handbook (R.H.) The Approved Grant Award Agreement The RFA/RFP (supersedes the requirement of the R.H.) The Program Guidelines (supersedes the requirement of the R.H.) Is the project familiar with Office of Management and Budget, OMB Circulars which govern your organization? Circulars may be found at www.whitehouse.gov/omb/circulars. 			
Comments:			
2. <u>FIDELTY BOND CERTIFICATE - COMMUNITY BASED ORGANIZAMERICAN INDIAN ORGANIZATIONS ONLY</u>	<u>ATION</u>	(CBO) &
• Obtain copy of required Fidelity Bond Certificate? [R.H. Section 2161] Does <u>not</u> apply to state, city, or county units of government.			
 Does the certificate show: Bonding company name Bond number Description of coverage Amount of coverage (50% of allocation) Bond period Grant award number Employee Dishonesty, Form A Forgery Coverage, Form B Is the State of California, California Emergency Management Agency named on the bond as the beneficiary? 			
Comments:			
3. ENVIRONMENTAL IMPACT – CEQA COMPLIANCE (R.H. Section 2	<u>2153)</u>		
• Does the project have their CEQA documentation on file?	\boxtimes		
Comments:			
4. PROOF OF AUTHORITY (R.H. Section 1350)			
 Does the project have a written authorization/resolution on file as required by the Grant Award Agreement? *Ask for copy 			
Comments:			

8/11/2010

ADM	IINISTRATIVE REVIEW	<u>YES</u>	NO	N/A
5. <u>O</u>	ORGANIZATIONAL CHART			
	Review the organizational chart. Are all budgeted positions identified?	\boxtimes		
Comm	nents:			
6. <u>C</u>	cal EMA MODIFICATION (Cal EMA 2-223)			
(Review the purpose/preparation of Grant Award Modification (Cal EMA 2-223). [R. H. Section 7500] (Instruct the project staff on the procedure to obtain the most recent forms from Cal EMA website.)			
	A modification is needed for the following:			
	O Budget changes			
	Change in key personnelAdding/changing additional signers			
	 Change goals/objectives, or activities 			
	 Address change 			
	o Other			
Comm	nents: Modification process and parameters discussed. No modification n	<u>eeaea.</u>		
	Does the project staff have access to written personnel policies as	\bowtie		
1	required? [R. H. Section 2130]			
•]	Do policies include: o Maintenance of personnel files for all paid and volunteer	\boxtimes		
	staff including job applications, salaries, benefits, and current job duties/descriptions			
	 A current Drug Free Workplace policy statement on file signed by the employee? [R. H. Section 2152] 	\boxtimes		
	 Work hours 	\bowtie		
	 Compensation rates 			
	o Overtime	\boxtimes		
•]	Did the Board approve the agency's current personnel policy?	\boxtimes		
Comm	nents:			
8. <u>F</u>	UNCTIONAL TIMESHEETS			
1	Does the project use functional timesheets for each grant funded position less than 1 FTE? OR Time Study Allocation plan updated within the last 2 years? [R. H. Section 11331]			
• <i>I</i>	Are timesheets (paid staff & volunteer) signed by staff & approved by supervisor? (Review timesheets to ensure they are signed by the staff and supervisor)			

AD	MINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	<u>N/</u>
Com	ments:			
9.	DUTIES OF FINANCIAL OFFICER AND BOOKKEEPER			
Com	Are the duties of the financial officer and the bookkeeper separate to ensure no one person has complete authority over a financial transaction? O Name of individual who approves purchases. Tracy Lamb (Executive Director); Shay Hunter (Shelter Coordinator) Name of individual who writes checks. Jere Rispoli (Accountant) or Nicole Solario (Administrative Asst.) Name of individual(s) who signs checks. Executive Director and/or authorized Board Member. Two signatures required on ALL checks.			
10.	SOURCE DOCUMENTATION-Fiscal [R. H. Section 11000]			
•	Does the project maintain a record-keeping system which will accurately support costs claimed on Report of Expenditure and Request for Funds (Cal EMA Form 2-201)?			
•	Does the project maintain an accurate inventory log of equipment purchased with grant funds?			
Com	ments:			
11.	PROJECT EXPENDITURES			
•	Is the project's expenditure rate commensurate with the elapsed period of the grant?			
•	Are the project's expenditures being made in accordance with the terms of the Grant Award Agreement?			
•	Does the project need to submit a Grant Award Modification Request (Cal EMA Form 2-223)?	\boxtimes		
•	Is the project up-to-date with the submission of Cal EMA Form 2-201?			
Com	ments:			
12.	MATCH REQUIREMENTS			
•	Does the project have a match requirement? Is the project meeting the match requirement? Review the supporting documentation to substantiate cash or in-kind match.			

Α.	ADMINISTRATIVE REVIEW		NO	<u>N/A</u>
	Comments:			
	13. EEO POLICY			
	• Go over EEO checklist. (Separate document)			

Comments:

В.	PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
GEN	IERAL				
	1. PROGRAM GOALS AND OBJECTIVES				
	• Review the goals and objectives of the program and the programmatic requirements of the Grant Award Agreement. Is the	\boxtimes			
	 project meeting the program goals and objectives? Does the project staff need to submit Cal EMA Form 2-223 to modify their grant objectives? 				
	Comments:				
	2. PROGRESS REPORT				
	Discuss and review the programmatic Progress Report requirements.				
	Comments:				
	3. SOURCE DOCUMENTATION – Programmatic				
	 Is the project maintaining a record keeping and data collection process that will accurately support the project's reported data on the Progress Report form? Review the project's file system and data collection process. 				
	Comments:				
	4. <u>OPERATIONAL AGREEMENTS</u>				
	• Does the project have current Operational Agreements as required by the Grant Award Agreement?				
	Comments:				
	5. PROJECT STAFF DUTIES				
	• Interview project staff and discuss their duties and the relationship to the grant. Are employees performing duties as stated in the Grant Award Agreement?				
	Comments:				

SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	NO	<u>N/A</u>	
IRECT SERVICES				
 Maintain 24-hour crisis hotline Crisis line staffed 24 hours a day, 7 days a week. Documentation procedures ensure accurate statistical data on progress report (PR). 	\boxtimes			
 Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
Comments:				
 2. Counseling to adult DV victims Free individual and group counseling provided to adult DV victims. If counseling referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
Comments: For necessary referrals, has OA's with family centers for group therapy; for individual counseling for uninsured DV victims.	MOU with	h Fami	ly Service	<u>2S</u>
 3. Business Center Business center open during routine business hours. Staff coverage provided during lunchtime and staff meetings. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
Comments:				
 4. Emergency Shelter Physical shelter exists Emergency shelter provided to DV victims and their children 24 hours 	\boxtimes			
 Victims and children with disabilities accommodated. Children's services provided. Accommodations for schooling made while children are in shelter. Written protocol for reporting suspected child abuse in place. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				

Comments:

C .	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
	5. Emergency food and/or clothing				
	 Emergency food and/or clothing provided to DV victims and their children. 				
	 If emergency food and/or clothing is referred, OA on file with service providers. 				
	 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
	Comments:				
	 6. 24 hour emergency response to Law Enforcement (LE) Written protocol in place to address LE referrals. Current OA on file with local LE. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2.101 				
	2-101. Comments:				
	 7. 24 hour response to hospital emergency rooms • Written protocol in place to address emergency room referrals. • Current OA on file with local emergency rooms. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
	Comments:				
	 8. 24 hour transportation to shelter or other safe location Emergency transportation provided 24/1 to shelter to other safe location. Documentation procedures ensure accurate statistical data on PR. 	\boxtimes			
	 Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
	Comments:				
	 9. Counseling to children of DV victims • Free, age-appropriate counseling provided to children of DV victims. • If counseling is referred, OA on file with service providers. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				

Comments:

SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
10. Court and Social Service Advocacy for DV victims			
 Victim advocacy to social services agencies provided. 			
• Court accompaniment provided.	\boxtimes		
• Documentation procedures ensure accurate statistical data on PR.	\boxtimes		Ц
 Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 	\boxtimes		
Comments: Agency also receives local grant to support continuing/ongoing a	advocacy fo	r servic	es.
11. Legal Assistance		_	
• Legal assistance with TRO's and other protective and/or custody			
orders.			
• If legal assistance is referred, OA on file with service providers.		\vdash	\vdash
Documentation procedures ensure accurate statistical data on PR. Macting objective as prepared in Creat Arrest Arrest (Col EMA).			片
• Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101.		Ш	Ш
Comments: Legal Aid in office weekly to provide services.			
12. Local community services			
• Involvement in local DV Council or other collaborative partnerships.			
• Referrals made to other agencies in the DV services network.			
• Documentation procedures ensure accurate statistical data on PR.	\boxtimes		
 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 			
Comments: NEWS facilitates local efforts with collaborative agencies.			
13. Household establishment			
• DV victims receive assistance establishing a new residence.	\boxtimes		
• If household establishment assistance is referred, OA on file with	\square		
service providers.	_		_
• Documentation procedures ensure accurate statistical data on PR.	\boxtimes		
• Meeting objective as proposed in Grant Award Agreement/Cal EMA	\boxtimes		

Comments: Works with landlords, Section 8 and other referrals for transitional housing and household establishment.

C.	SUBLEMENTAL PROGRAMMATIC REVIEW		<u>YES</u>	<u>NO</u>	<u>N/A</u>	
40-H	HOUR TRAINING					
	1. Can the project ensure advocates working with vict requirements of a "domestic violence counselor" pre Evidence Code §1037.1(a)(1)?					
	Comments:					
	2. Does the project have a current Training Summary, which meets the requirements of Training Curricul Development Guide?					
	Comments:					
<u>ADD</u>	DITIONAL REQUIREMENTS					
	 Do the written policies pertaining to the provision of inclusive of all domestic violence victims and their RFA. 		\boxtimes			
	Comments:					
	2. Does the project provide alternative shelter and oth through motel vouchers and referrals, to the best of all victims of domestic violence served through this RFA?	their abilities, to				
	Comments:					
	3. Does the project have a children's program in their per the RFA?	shelter facility				
	Comments:					
	4. Does the project make arrangements for school age continue their education during their stay at the she					
	Comments:					
	5. Does the project have a documented for the handling confidential client information per the RFA?	ng and storage of				
	Comments:					

D. ADDITIONAL COMMENTS:

NOTES:

EEO CHECKLIST - B

For Federally Funded CBOs and All State Funded Recipients (Monitoring/Site Visits)

RECIPIENT(s):

Napa Emergency Women's Services

IMPLEMENTING AGENCY:

Napa Emergency Women's Services

DV09201177; DR09011177

FEDERAL \$:

\$136,977

STATE \$:

\$214,786

CONTACT PERSON AT SITE:

Tracy Lamb, Executive Director

TELEPHONE #:

707.252.3687

E-MAIL ADDRESS:

tracy@napanews.org

State funded recipients, Community Based Organizations (CBOs), Indian Tribes and Educational/Medical Institutions are exempt from the U.S. Department of Justice requirement of developing an EEOP. CBOs however are monitored by the U.S. Department of Health and Human Services in EEO compliance matters.

All California Emergency Management Agency (CalEMA) recipients, regardless of the type of entity or the amount awarded, are subject to the prohibitions against discrimination in any program or activity and may be required by CalEMA or the U.S. Department of Justice, through selected compliance reviews, to submit data to ensure their services are delivered in an equitable manner to all segments of the service population and their employment practices comply with civil rights requirements.

The following is to assure that CalEMA recipients receiving State and Federal financial assistance are in compliance with civil rights requirements. Please verify that the following EEO documents are available at the site/monitoring visit. If they are not available, please note on this checklist and forward to the EEO Office.

EEO CHECKLIST - B

1.	The sta employe ancestr medical homose characte denial of must als	tement ser and do y, national conditional exuality a eristics), of family reso apply	A current Equal Employment Opportunity Policy Statement. Should specifically state that the agency is an equal opportunity poes not discriminate on the basis of race, color, religious creed, all origin, age, sex (including pregnancy, childbirth or related ans), marital status, sexual orientation (heterosexuality, and bisexuality), medical condition (cancer and genetic or disability (medical and physical, including HIV and AIDS), and medical care leave and pregnancy leave. Additionally, this policy to deliveries of services to clients and volunteers. This policy must rominent place accessible to employees, applicants and clients.
	NO		(Request a copy of the policy and indicate if has been issued to staff.) (Provide attachment 1B)
2.	employ	ees have ination, ir	SMENT POLICY - A current policy specifically stating all a right to work in an environment free from all forms of including sexual harassment, retaliation and hostile work
	YES NO		(Request a copy of the policy.) (Provide attachment 2B)
3.	discrimi voluntee YES		(Request a copy of the procedure.)
	NO		(Provide attachment 3B)
4.	NONDIS Housing Prohibite	(DFEH) ed by Lav	ATION POSTER - The CA Department of Fair Employment and poster entitled "Harassment or Discrimination in Employment is v" must be posted in a conspicuous location accessible to pplicants for employment.
4.	NONDIS Housing Prohibite	(DFEH) ed by Lav	ATION POSTER - The CA Department of Fair Employment and poster entitled "Harassment or Discrimination in Employment is v" must be posted in a conspicuous location accessible to
	NONDIS Housing Prohibite employee YES NO	(DFEH) ed by Law es and a ATIONS nt of none	ATION POSTER - The CA Department of Fair Employment and poster entitled "Harassment or Discrimination in Employment is v" must be posted in a conspicuous location accessible to pplicants for employment.

EEO CHECKLIST - B

	6. COORDINATOR - Has the recipient identified a person responsible for coordinating complaints?						
	NAME: <u>Tra</u>	acy Lamb	TITLE:_E	Executive Director			
	PHONE#:	707.252.3687	EMAIL:_	tracy@napanews.org			
□ 7.	7. FINDINGS OF DISCRIMINATION – Has the agency had any findings of discrimination issued in the last five years by the Agency, Federal/State Court, or Federal/State administrative agency (i.e. Equal Employment Opportunity Commission (EEOC), California Department of Fair Employment and Housing (DFEH), etc.).						
	YES		NO _	<u>X</u>			
□ 8.	■ 8. ALLEGATIONS OF DISCRIMINATION – Has the agency been made aware of any current allegations of discrimination within the (last 2 years) originating from an employee, volunteer or client?						
	YES		NO _	<u>X</u>			
□ 9.	9. DISSEMINATION of the Equal Employee Opportunity Plan and the Equal Employment Opportunity Policy - A plan to disseminate the EEO Plan and the EEO Policy to all employees, volunteers, clients and to the general public.						
□ 10	YES _X (Request a copy) NO (provide attachment 10A) 10. LIMITED ENGLISH PROFICIENCY (LEP)* − Has the recipient taken reasonable steps to ensure meaningful access to their programs, services, and information on the services the recipient provides, free of charge? Additionally, has the recipient established and implemented policies and procedures for language assistance services that provide LEP persons with meaningful access, i.e. oral interpretation services, bilingual staff, telephone interpreter lines, written language services, community volunteers, etc. YES _X (Request a copy) NO (provide attachment 11A)						

*Persons who do not speak English as their primary language and who have limited ability to read, speak, write, or understand English can be limited English proficient (LEP).

California Emergency Management Agency

EEO CHECKLIST - B

I hereby certify this EEOP Checklist is accurate and complete to the best of my knowledge.

PROGRAM SPECIALIST NAME: _	Michelle Mahon	
SPECIALIST PHONE NUMBER:	916.324.9221	_
DATE: <u>3/18/10</u>		
COMMENTS:		
Upon completion, please send a c	copy of this checklist to Lisa Abila, EE	O Compliance Officer,

8/11/2010

(1/2/09)